

TRICARE Pacific Training Announcement

International SOS will conduct a TRICARE Overseas Fundamentals Course/Remote POC Workshop at Kadena Air Base on Okinawa, Japan from April 25-28, 2016. The course will take place in the 18th MDG Military Treatment Facility (MTF) on Kadena AFB on the 2nd floor, Shima San Conference Room. Attendance, including travel and per diem must be unit funded. Seats are limited; therefore we ask that you ensure funding is available prior to registration. The course begins promptly at 0800 and ends at 1630 on 25 thru 27, 2016.

The TRICARE Overseas Fundamentals Course is a three (3) day entry-level training session designed for those personnel involved in providing TRICARE assistance and counseling to beneficiaries. Major topics for this course include; the TRICARE Overseas Program (TOP) contract, eligibility, medical benefits, reserve component care, transitional programs, pharmacy, dental, claims, appeals and customer service.

The primary audience for this course includes; Beneficiary Counseling and Assistance Coordinators (BCACs), Health Benefit Advisors (HBAs), Debt Collection Assistance Officers (DCAOs), NCOICs, Remote POCs, Managed Care Officers, Host Nation Patient Liaisons (PLs) and Contact Representatives who are on their initial TRICARE assignment or require refresher training.

There will be a Remote POC Workshop on April 28, 2016 that is open to all participants. The meeting will start promptly at 08:00 and end at 12:00. Remote POC participants are highly encouraged to attend the meeting to learn from and engage with subject matter experts. Attendees of the Remote POC Workshop are welcome to bring or forward questions that can be addressed during the meeting.

****We highly recommend that you make lodging arrangements early as it is PCS season and “Golden Week” starts the following weekend, which is a peak travel period in Japan.**